

ACTION CAMERA

H180

Which App can I use?

For Android and iOS, the app is: SYMAX360

H180/H360

Which accessory should I use to place it on my helmet?

Please use the "TURNABLE HOOK 360° (GA-309) FOR H3/H5/H7/GO PRO", whose code is: C1268

Can I "stretch" the image and make it normal / rectangular?

No, you can't.

Maybe a compromise could be if you select the view you prefer, and print or record what you are viewing through the appropriate button on the software.

Which software can I use for PC / MAC?

You can use SYMAX360, which is downloadable from our site, and which is good both for Windows and MAC

H360

Which App can I use?

You can use SYVR360, both for Android and iOS

Is there a waterproof case for H360?

Yes there is, it is "WPC-360 WATERPROOF CASE H360" and the code is C1319

Is there a Remote for H360?

Yes, there is, and it's the same as the H180:

RC180 cod. C1320

H360Smart

I can't make live streaming from the EzPano App

The possibility of live streaming has been removed because of compatibility problems

H5

Which APP should I use

Please use EziCam, it is good both for Apple and Android

Is there a remote for H5?

No, there isn't any. H5 doesn't support the remote

H5 turns off reaching a depth of 20 meters

It is required to put something thick next to the front button (see detailed instructions)

FAQ

ACTION CAMERA

How does time lapse work? How do you activate it on H5?

Press the power button 3 times to enter time lapse mode.

Now the cam takes a photo every few seconds, but it doesn't create a video, jsut timed photos

Where do I find the FW for the update?

Since there are 2 versions that are not compatible each other, Midland will send you the FW upon request. Let us know which previous version you have.

H5/H7

Using the CAM with the waterproof case, it fogs up after a while

Please use anti-condensation inserts.

You can find them on Amazon and Ebay, they must have a maximum thickness of 1mm.

H5+

Which App should I use?

Please use Ez-icam.

H7

Which APP should I use?

For Apple / Android: we recommend iSportCam

Windows phone: <https://www.microsoft.com/en-us/store/p/slow-camera/9wzdnrcrdj5m0#> "

The cam stops when it is turned on, or a little later

Please try by formatting the SD (NOT from MAC).

The CAM crashes when I start recording

Please try by formatting the SD card. If the CAM still crashes, please try by replacing the SD card, in the past we have had problems with some SD models

The CAM stops when it is turned on, or a little later

Please try by replacing the SD card, in the past we have had problems with some SD models.

How does time lapse work? How do you activate it on H7?

The Time Lapse is activated by the setting menu, when it is active, the symbol appears on the display.

A movie is created at 30 fps by shooting a frame every time set

Where do I find the FW for the update?

You can find it on Midlandeuropa.com, "Support" section of the product page

The CAM displays "not support"

FAQ

ACTION CAMERA

Use SD max 32GB class 10. We recommended you to format it before use.

Please don't format using a Mac, and don't use in other devices. If you do, always format the SD before you put it into the H7

How do you combine the remote control?

When the camera is off, hold down the upper button (the one with the LEDs facing up) and the central one simultaneously.

While holding down the remote buttons, turn the camera on.

If the procedure has been successful, the central blue LED on the remote should light up.

The 3 LEDs light up when charging the H7 remote

The Remote Control has a battery problem, it needs to be replaced

H7/H5

After downloading the videos on the phone you will not hear the audio

The new android does not support the audio codecs of our cams.

You need to download an external player, we suggest: K Lite Video Player No Codec

<https://play.google.com/store/apps/details?id=video.music.playerlite&hl=it>

H7+

Which App should I use?

MelifeCam-i3 (from the Apple and Android stores)

Can I buy an additional battery?

Yes you can, the code is R74538 and you can ask your dealer for it.

XTC400

I can't find the Action Connect app anymore (only for Android)

Please use "Liquid Image", or Download Action Connect from our site:

https://www.midlandeuropa.com/uploads/738556_Action_Connect.apk